

QUALITY, HEALTH, SAFETY & ENVIRONMENT

POLICY STATEMENT

At HMG Hardchrome we have an unwavering commitment to quality, health, safety and environment (QHSE) and these are core values within HMG Hardchrome.

The long-term business success of HMG Hardchrome relies on:

- Meeting our legal obligations, codes of practice and industry standards
- Continuous improvement of company processes and complete customer satisfaction
- Full involvement of all personnel to ensure complete awareness of the significance and importance of their work and how they contribute to achieving quality goals, environmental protection, health and safety of workers.

I – together with HMG Hardchrome's Board of Directors, senior and operational managers – have primary responsibility for delivering our QHSE core values and obligations as well as the goals and targets for the organisation.

Each person who works for HMG Hardchrome is responsible for meeting their obligations and compliance with our QHSE management system. Furthermore, those who provide goods and services to HMG Hardchrome must comply with their own legal obligations as well as our organisation's QHSE policies and requirements.

We achieve our goals and commitment to effective QHSE management by:

- Having an effective integrated QHSE management system with continuous improvement and corrective actions where required.
- Ensuring resources and capabilities for QHSE across the organisation.
- Pursuing continuous improvement of results through translation of the requirements of ISO 9001, API Q1, API Q2, AS/NZ 4801, OHSAS 18001 and ISO 14001 and putting operating procedures into practice.
- Establishing measurable objectives and targets to ensure continued improvement aimed at elimination of work related injury and illness and the prevention of pollution.
- Improving customer satisfaction with periodic checks, questionnaires and the analysis of complaints received in order to translate the results obtained into goals for improving various processes.
- Applying our QHSE skills in the design and engineering of our services to eliminate or minimise hazards and risks and provide maximum efficiency.
- Keeping the quality of products and services and environmental, health and safety parameters under control through systematic monitoring and measuring.
- Promoting education and training to all relevant personnel levels in the organisation.
- Review and possibly updating of this Policy annually during the Management review.

We never allow operational profit to take precedence over QHSE. If there is ever a conflict, we all have a responsibility to choose QHSE first. Together with management at all levels, I will always support that choice.

To demonstrate our commitment to QHSE, this policy will be visibly displayed in HMG Hardchrome's places of work and communicated to our employees, customers, contractors, suppliers and other appropriate outside parties. This policy will be reviewed periodically to ensure it remains relevant, appropriate and aligned with HMG Hardchrome's core values and business goals.

Signed:



Lincoln Gibbons, Chief Executive Officer

Date 08 April 2017
Review Date: 08 April 2019